MEDIZINISCHE
UNIVERSITÄT
WIEN

EDV
TECHNOLOGIE UND INFORMATIK

AKH
Die menschliche Größe

ALLGEMEINES
KRANKENHAUS
DER STADT WIEN

A – 1090 Wien, Währinger Gürtel 18 – 20
DVR: 0000191

Patientenportal
Portal System for Patients

Manual – Login

Technologie und Informatik (AKH-EDV)
E-Mail: post_akh_edv_aap@akhwien.at

SECURITY
CjS
CERTIFICATION INFORMATION
ISO 27001:2005
Registration - No. 63/0

qualityaustria
SYSTEM CERTIFIED
ISO 9001:2008   No.08371/1

Vienna General Hospital
Medical University of Vienna
Directorate
Homepage: http://www.akhwien.at

Introduction

The Portal System for Patients is a web application to request electronical documents.
You can search for documents using various criteria; you can view and download the documents.

Registration

After entering the URL of the portal (aap.akhwien.at) into your browser, you reach the login screen where you can change the language settings in the upper right corner.

If you are not registered in the portal, you can click on the link 'Not registered yet?' to open the registration form.

Registration

Deutsch| English

Firstname

Lastname

Social Security Number - Date of Birth

- Day [1 ⌄] Month [1 ⌄] Year [1974 ⌄]

Login-Name (User)

Password

Confirm password

Password length is at a minimum 8 characters which have to comply with at least 3 of the 4 categories: uppercase, lowercase, numerals and special characters.

e-Mail address

Mobile-Phone (for SMS)

Notification

[E-Mail ⌄]

Accompanying person notification:
e-Mail address or mobile-phone (for SMS)

8CLKR

Security-Code

Register!

Already registered?

After entering your name and social security number, you have to choose a login-name (user) for the login into the application. In addition you can choose your password (with the usual confirmation). Please note the rules for a correct password.

Next you can define how you want to receive notifications, in case documents are provided for you: e-mail or SMS. You enter either your e-mail address or the number of your mobile phone and then choose the medium for the notifications.

Last you enter the letters and numbers into the field of the security-code (you can user lower-case characters).

You finish your entries with click on　　　　　Register!

Shortly afterwards you'll receive an e-mail or SMS with your initial password.

Login

After entering the URL of the portal (aap.akhwien.at) into your browser, you reach the login screen where you can change the language settings in the upper right corner.

You can enter the portal for the first time with your loginname and password (chosen by you at your registration) and a click on 'Login'.

You will receive the following message, if you don't enter the loginname or password correctly.

User

Password

Not registered yet?

Login Error: Wrong username or password!

You have problems with your Login? Please choose a contact via the link: Service Kontakt

User

Password